

The Regency Hall is committed to maintaining the trust and confidence of our clients and visitors. We will not be selling, renting or trading email lists with other businesses for marketing purposes. We are fully compliant with GDPR regulations.

PRIVACY POLICY

This notice applies to:

Hall Users/Bookers;
Visitors;
Callers; and
Other customers.

Where your data is stored:

All our contact details are held on our secure data base which is password protected.

Summary of the purposes for processing your personal data and the legal basis for doing so:

When you make an enquiry we will ask for your email, telephone number and address, we do this so we can respond to your request.

By providing us with your contact details you agree to the storing and processing of your data to the extent of what is deemed necessary for us to deliver our services to you.

Information we may hold on you:

Direct from yourselves- we only hold contact information you provide to us (eg; name, address, phone number and gender.)

When using the Regency Hall Wi-Fi we may collect data about:

- Your device
- The volume of data which you use
- Your usage by access time, frequency and location

When you post on social media about our business, we may use your contact details to respond to any complaints or comments, on the legal basis of our legitimate interests.

In our legitimate interests, we also seek to prevent and detect crime as well as protect our business and premises.

You have choices about how we use your information:

When booking a room at the Regency Hall, we will ask for your consent when promoting your event or class via our website and social media platforms. This will show your contact details supplied to us.

We will also ask for permission when using photographs and videos for advertising purposes.

We review our contacts on a regular basis. We do not hold them indefinitely, you can request to have your personal data removed at anytime. (Paper and electronic contacts will be securely shredded).

To correct, amend or update information you have given to us, or in order to withdraw consent, please contact us direct via email or post.